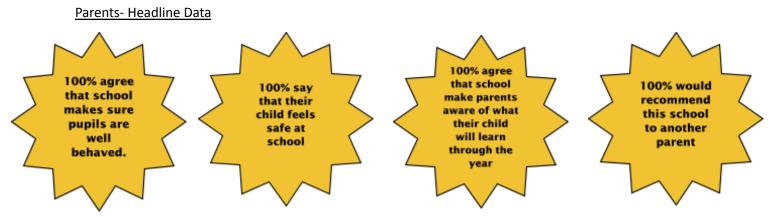


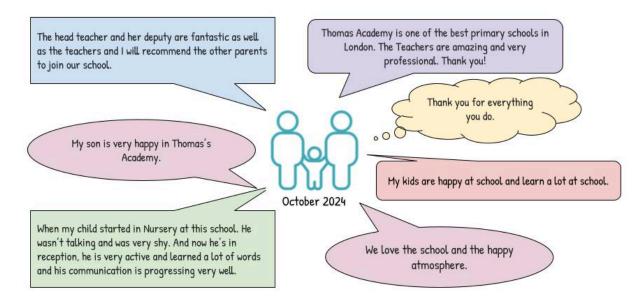
## Parent Questionnaire Analysis December 2024



## Other Strengths:

- 98% of parents agree that their child does well at Thomas's Academy
- 97.1% of children are happy at school
- 97.1% of parents of those who have raised a concern, agree that they have been dealt with properly

## Positive comments from parents and carers



## Areas we could improve:

What the parents would like improved	What are we doing to help so far/ impacts
Communication:  Sometimes short notice provided for events for class trips or postponed events.	<ul> <li>Monthly newsletters</li> <li>Calendar on website</li> <li>Text/ email service to inform parents</li> <li>Discuss at an SLT meeting as to how we can be more efficient with our communication. This might involve having a calendar of events mapped out a term in advance.</li> </ul>
Handling of payments outside the app for parents who receive government funding needs to improve (I.e. use of a Tax Free account and its applications is not known at the school, there is no clear process for this)	The School Business Manager has agreed to look into after school provision being paid using Childcare vouchers.
Cost and range of clubs	<ul> <li>Ask the school council which clubs they'd like to have</li> <li>Is there an option that clubs could be organised on a half termly basis to make cost more affordable?</li> </ul>